

PART B - FEE(S) TRANSMITTAL

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64280 7590 05/28/2009

MINTZ, LEVIN, COHN, FERRIS, GLOVSKY & POPEO, P.C.
 ONE FINANCIAL CENTER
 BOSTON, MA 02111

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Teri Barnett	(Depositor's name)
	(Signature)
VIA E-FILE / July 30, 2009	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/811,971	03/30/2004	Matthias Kaiser	34874-280	2997

TITLE OF INVENTION: METHODS AND SYSTEMS FOR DETECTING USER SATISFACTION

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	08/28/2009

EXAMINER	ART UNIT	CLASS-SUBCLASS
BROOKS, MATTHEW L	3629	705-001000

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

- ☐ Change of correspondence address (or Change of Correspondence Address form PTO/SB/122) attached.
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2. For printing on the patent front page, list

- (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
- (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

1 Mintz, Levin, Cohn,
 2 Ferris, Glovsky &
 3 Popeo, P.C.

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

SAP AG

(B) RESIDENCE: (CITY AND STATE OR COUNTRY)

Walldorf, Germany

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☒ Corporation or other private group entity ☐ Government

4a. The following fee(s) are submitted:

- ☒ Issue Fee
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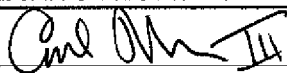
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5. Change in Entity Status (from status indicated above)

- ☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.
- ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.

Authorized Signature



Date

July 30, 2009

Typed or printed name

Carl A. Kukkonen, III

Registration No.

42,773

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